



**An Optometry Career with  
Optical Express**

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## About Us

At Optical Express our mission is to change the lives of our patients for the better. We are focussed on delivering exceptional patient care, outstanding clinical outcomes and continued investment in our people and technology.

For over 35 years, millions of patients have trusted Optical Express with their eye care and 99% would recommend us to their friends and family.\*

With clinics across the UK, Ireland, and mainland Europe, Optical Express offers you a huge variety of exciting career opportunities.

Whether you are early in your career, or already vastly experienced, Optical Express would love to help you take the next steps in your optometry career. From specialised refractive surgery pre and post-operative care to routine eye and contact lens examinations. No other UK optical business can offer you the same clinical diversity and opportunities for accelerated career development. We are proud to support our optometrists in a career pathway that is unique in the sector.

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## Exciting career opportunities

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# Welcome



It is an exciting time to be an optometrist with Optical Express. The diversity of clinical care we provide, both in-clinic and virtually, is unmatched, offering optometrists a rewarding and dynamic career. Whether your focus is on pre- and post-operative refractive or cataract surgery consultations, glaucoma pathways, YAG capsulotomy procedures, routine eye examinations, or contact lens consultations, Optical Express has a role that will enhance your skills and support your clinical development.

Optometry continues to progress in a direction that raises the clinical profile of the sector, supporting ophthalmology via multi-disciplinary working. At Optical Express, we lead this transformation by prioritising Independent Prescribing as the primary higher qualification we support, enabling our optometrists to deliver outstanding patient care. Beyond this, we are proud to assist our optometrists in achieving additional specialist qualifications in areas such as Glaucoma and Medical Retina, fostering a pathway for comprehensive career growth.

The cornerstone of medicine, “do no harm,” guides everything we do. To support this principle, we offer extensive development opportunities, ongoing training, and mentorship to our optometrists. We believe every optometrist, from undergraduate to qualified professional, should understand all vision correction solutions, including spectacles, contact lenses, laser eye surgery, and lens replacement surgery. Through partnerships with leading universities across the UK, we help undergraduate optometrists expand their knowledge of refractive surgery and prepare for an exciting future in the field.

As an Optical Express optometrist, we will work with you to guide, encourage and advance your career progression. We are delighted to offer our optometrists the opportunity to become an independent prescriber. A key part of the process of gaining this qualification is a clinical placement, which can be supported by Optical Express through our ophthalmology clinics.



You will have the opportunity to work as part of a multi-disciplinary team alongside some of the most experienced ophthalmic surgeons in the UK and Ireland. As optometrists in the community become more involved in shared care services that have traditionally been undertaken in hospital settings, the benefit of being an independent prescriber is evident and we want to support you in reaching this vital qualification, which is why the course is fully funded by Optical Express. Furthermore, our GOC approved continuing professional development (CPD) courses and clinical support systems are second to none and unique in our industry. We are with you every step of the way and there is always a clinical colleague available for you to seek guidance, support or an opinion from.

At Optical Express we continue to invest in some of the most advanced technologies available to optometrists and ophthalmologists today. This supports our focus and commitment to providing exceptional clinical care of the highest standard to our patients. From the Oculus Pentacam to the **ZEISS** Cirrus Retinal OCT, and from the latest state of the art **ZEISS** biometers with total keratometry to the sophisticated **Johnson & Johnson VISION** LipiScan and Lipiflow technologies which assess and treat Meibomian gland dysfunction, our optometrists work with only the very best technology in our industry.

Our commitment to care is embedded in our culture, we truly care about our colleagues, our planet and our local communities. We have undertaken countless charitable and environmental projects and, to date, we have donated millions of pounds to philanthropic initiatives. Joining Optical Express, you will be part of influencing positive change as we lead the decarbonisation of our industry, helping to protect our precious planet for future generations.

When you join Optical Express you become part of an innovative, forward thinking team who provide a wide range of services to our patients, have access to advanced technologies, enjoy the support of an industry leading multi-disciplinary clinical network and have the option to further develop your personal and clinical skills. We would be delighted to welcome you on board!



**Dr Stephen Hannan**

PhD BSc (Hons) MCOptom DipTp(IP)

Clinical Services Director

# Vision, Mission & Values

## Our Vision

To be the global leader of healthcare services, revolutionising the way in which patient care is delivered whilst becoming the world's most socially and environmentally conscious eyecare provider.

## Our Mission

We focus on helping every patient to live a happier, healthier life through improved vision. Allowing them to experience every precious moment, from the smallest detail, to the grandest view. It's a wonderful world. We help our patients see it that way.

## Our Values

### Exceptional Care

Care is at the heart of everything we do. We focus on doing what is right for our patients, our colleagues, our local communities and our environment.

### Exceptional Results

We lead in the ophthalmic industry with advanced technology and expert clinicians delivering world class evidence-based patient care and clinical outcomes.

### Exceptional People

We are #OneTeam, we work together, collectively and consistently striving for excellence. We support each other, respect each other and are committed to a culture of care, trust and integrity.

We are #OneTeam, we  
work together, collectively  
and consistently striving for  
excellence.

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OpticalExpress



An aerial photograph of a beach with white waves crashing onto the sand. The text is overlaid on the right side of the image.

**WE CARE  
ABOUT  
OUR  
PATIENTS  
OUR  
PEOPLE  
OUR  
PLANET**

**OpticalExpress**





# We Care

For over 35 years Optical Express has donated millions of pounds to great causes. We have supported hundreds of charitable organisations both in the UK and abroad. We are focused on protecting the planet and improving the lives of others by dedicating time, services and capital to those most in need.

## **Our Commitment to a Sustainable Future**

At Optical Express, we are dedicated to building a sustainable business today for a better tomorrow. We believe that taking responsibility for our actions is key to preserving the health of our planet. Through initiatives such as contact lens recycling, plastic reduction in our clinics and supporting ocean conservation, we are leading the way in environmentally conscious practices.

## **Simple Steps for a Healthier Planet**

Contact lenses are worn by millions, with over 3.9 million users in the UK alone, yet the environmental impact of improperly disposed lenses is often overlooked. Research shows that the majority of users dispose of their lenses incorrectly\*, contributing to the growing problem of microplastics in our oceans. These tiny plastic particles are harmful to sea life and the environment as a whole. That's why we offer contact lens recycling at all of our clinics and practices across the country. By encouraging responsible disposal or considering sustainable alternatives like vision correction surgery, we can work together to reduce the damage caused by single-use plastics that pollute our oceans and harm sea life.

\*Based on a survey of 3,104 Optical Express contact lens wearers, only 3% recycle their contact lenses.



## Protecting Our Oceans

We are committed to not only reducing waste but also making a direct impact on the health of our oceans. Over the years we have worked closely with Ocean Generation and Marine Conservation, participating in beach cleans and donating thousands of pounds annually to assist with critical programs focused on policy change, environmental education and the development of sustainable behaviours that safeguard our oceans for future generations.

## Our Commitment to Environmental Sustainability

At Optical Express, we pride ourselves on being thought leaders and innovators in the eye care industry. We are actively working to decarbonise our business and minimise our environmental footprint. Our long-term goal is to become the first carbons net-zero company in the eye care sector, leading by example and inspiring others to join us in our mission to protect the planet.





## Helping Healthcare Forward

### Thanks A Million

As part of our Thanks a Million campaign, Optical Express has given away over £3 million worth of free laser eye surgery to hundreds of NHS and emergency service workers across the country since it launched in 2017.

The Thanks a Million campaign was designed to show appreciation to those who serve society so selflessly. Optical Express has thanked NHS and emergency service workers the length and breadth of the UK for their services to the community with the gift of laser eye surgery, including police officers, nurses, midwives and doctors.

### Protecting the NHS

With waiting lists for cataract treatment on the NHS now longer than ever and the problem escalating, more patients will sadly suffer with deteriorating mental and physical health as a result of their poor vision. At Optical Express we have the expertise, the facilities and, crucially, the capacity to help these patients have their treatments now. We are committed to improving patients' lives and in turn supporting the NHS.



# Strengthening Communities

## The Caring City

Optical Express has long been a proud supporter of The Caring City, donating hundreds of thousands of pairs of used glasses to benefit community projects both in the UK and Africa. As part of our commitment to environmental responsibility, we encourage patients to recycle their unworn glasses at our clinics nationwide. This not only helps reduce landfill waste, but also ensures that the plastic polymers in the frames are reused. Donated glasses from our UK and Ireland clinics are carefully categorised, tested, and distributed through the charity's network of local clinics, helping to restore sight to those in the most vulnerable communities.

## Michael Josephson

Since 2018, Optical Express has supported charity advocate Michael Josephson and his annual Michael Josephson Ball in Manchester. Following his own experiences with mental health and recovery, Michael dedicated himself to fundraising for a range of charities in the Northwest, we are proud to be a part of his journey raising millions of pounds to make a difference in the lives of young people throughout the nation.

## Race Against Dementia

In January 2020, Optical Express donated £100,000 to Race Against Dementia (RAD), the charity founded by Sir Jackie Stewart OBE. This contribution followed a series of fundraising events, including endurance races at Larkhall Circuit International, supporting the charity's Fellowship programme for early-career scientists researching dementia. We also sponsored the inaugural Race Against Dementia Gala Dinner in 2019 and Destiny's Tide rowing challenge in January 2024; our commitment to advancing research and improving the lives of those affected by dementia remains unwavering.



# Benefits



# Optometrist

## Rewards & Benefits

Our employee benefits are designed to thank our people for the essential role they play within our business.

	33 Days Annual Leave Starting Standard Entitlement		Industry Leading Salary & Bonuses
	Flexible Working Available		Private Pension With Employer Contribution
	Bupa Private Medical Cover		CPD Approved Training & Development
	Indemnity Cover		Cycle to Work Scheme
	Critical Illness & Death in Service		Savings on Eyewear
	Wellbeing Services		Independent Prescribing Sponsorship and Placement Assistance

### Free Refractive Surgery

- 100% discount on IOL procedures
- 100% discount on LVC procedures

Subject to clinical suitability and terms and conditions.

Tracey Macphee  
Divisional Director | Division 1



## We Support You

The support our optometrists receive is second to none.

As an Optical Express optometrist you will have the benefit of a dedicated clinical support team, as well as additional support from expert ophthalmologists and surgeons. Join us and you will have access to a support system which includes a network of experienced colleagues.

### Clinical Service Support

- Clinical Services Director
- Divisional Clinical Director
- Clinical Services Managers
- Clinical Governance Manager
- Professional Development Optometrist
- Clinical Services Optometrist
- Clinical Services Department
- In-house Legal Team

### Additional In-Clinic Support

- Divisional Directors
- Experienced Optometrist Colleagues
- Ophthalmic Surgeons
- Anaesthetists
- Surgery Manager
- Clinic Manager
- Assistant Clinic Manager
- Patient Advisors/Optical Assistants



## Our Surgeons



Our surgeons have completed thousands of treatments over the course of their careers to become experts in their field.

This wealth of refractive experience and skills means that as an Optical Express optometrist, you will have access to world class professionals with unrivalled knowledge. They will assist in the support you receive and help you develop your skills and knowledge and grow in experience. No other UK eye care provider offers their optometrists this unique and valuable access to top surgeons and ophthalmologists.



**Learn more about our surgeons  
by scanning the QR code**



## Your New Beginning

Making sure that all of our optometrists settle in from their very first day is a priority. No matter which area of optometry you are working in, you'll complete our optometrist induction programme, so that you can quickly gain confidence and begin to understand why Optical Express is at the forefront of eye care.

Your in-depth induction will include time with a member of the senior clinical team. As well as receiving a warm welcome and general introduction to the company, you'll be given an overview of the Optical Express electronic medical records system, our Clinical Directives and our standard operating procedures which will equip you with important information to help you feel confident in clinic.

Throughout your first week with us and beyond, you can be sure that you will have the support you need. Your Optometrist Mentor and Clinical Director will work closely with you, right from the start and schedule a weekly interaction with you for each week of your first thirteen weeks in your role. You will also have a structured and documented meeting with the Clinical Director between week 5 and 6, and between week 12 and 13.


Our professional services, clinical services and professional development teams will always be on hand to help you with your continued development. You can take advantage of the many personal and professional opportunities we provide throughout your career with us.

“Working for Optical Express for the last 12 years has given me unrivalled career development opportunities, I have gone on a journey from Optical Assistant to Optometry Development Manager. Optical Express supported me through each step of my career, including my pre-registration training. My favourite thing about my current role is that I am now able to help develop other optometrists and help them reach their potential, plus working in the refractive surgery industry adds a whole new depth to optics, which helps keep the passion for the job alive.”

**Claire**

IOL Surgery Support  
Performance Lead

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A portrait of Claire, a woman with long blonde hair, wearing a black sleeveless top with ruffled shoulders and a name tag. She has her arms crossed and is smiling. The background is a solid blue color.

“Optical Express supported me through each step of my career, including my pre-registration training.”

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## Independent Prescribing Optometrist

“ Since joining Optical Express, I have found that there is definitely a bigger scope for progression. The surgery side is the most obvious part. I don't think any other company will offer the diversity. It prevents you from plateauing and stagnating, so it's really enjoyable. It always keeps your brain ticking. ”

“ There is always someone who can answer any questions. Those who are available are more than happy to help. I have never felt like I have been left on my own. ”



# Refractive Surgery Training Programme

The Optical Express refractive training programme, as well as the assessment and certification process, has been designed to develop your knowledge and skills to enable you to confidently manage patients both pre and post operatively.

## Stage One OE Academy – Refractive Training Modules

You will receive notification of enrolment to webinars delivered via video conference call by members of our senior clinical team. The webinars will cover the following key topics:

- 1. Refractive procedures**
- 2. Diagnostics**
- 3. Clinical suitability guidelines**
- 4. The undertaking and clinical decision making during pre-operative consultations**
- 5. The undertaking and clinical decision making during post-operative consultations**
- 6. Expectations of an Optical Express optometrist**

## Stage Two Refractive Training Programme – In Clinic

The in-clinic refractive training programme allows you to put into practice the knowledge you have developed when completing the OE Academy online training modules.

You will work closely with an optometrist mentor who will provide you with guidance and support during your first few weeks in a training centre.. You will have the opportunity to observe your optometrist mentor undertaking both pre and post-operative consultations. Your optometrist mentor will in turn observe you undertaking refractive consultations to provide you with feedback.

Upon successful completion of the refractive training programme, the senior clinical team and clinical services team are on hand to support you. As a newly trained optometrist specialising in refractive, you'll have access to the Optical Express clinical services support systems, which include a dedicated clinical second opinion hotline and access to a clinical services optometrist.

# The International Medical Advisory Board (IMAB)

The Optical Express IMAB is a collective of some of the greatest pioneers, innovators and thought leaders in ophthalmology. Together they help to ensure that Optical Express continues to lead the way at the forefront of clinical excellence.



Professor Steve Schallhorn  
Chairman



Dr Jan Venter



Dr Marguerite McDonald



Dr John Vukich



Dr Zaina Al Mohtase



Dr Stephen Slade



Dr David Teenan



Dr Colman Kraff



Dr Stephen Coleman



Dr Stephen Hannan



Professor David Spalton



Dr Julie Schallhorn



Dr Stephen Klyce



Dr Steven Dell



Dr Eric Donnenfeld

“ The IMAB takes an extensive look at everything that Optical Express does clinically, from assessing patient outcomes and the company’s approach to patient care to deciding on which advances in technology should be considered for use in clinics. It is a way of ensuring sound clinical governance across the business. No other organisation in the world does this, and the IMAB really sets Optical Express apart. ”

Professor Steve Schallhorn - IMAB Chairman



## Changing Lives

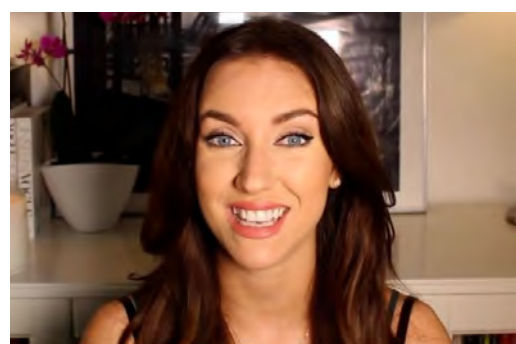
At Optical Express we feel extremely fortunate that every day we have the opportunity to change people's lives. It is the reason we love what we do!

Patients tell us that their lives have greatly improved with their new found visual freedom. They experience both better mental and physical health, feel confident and are able to enjoy many aspects of life that they weren't able to previously. As an optometrist at Optical Express you go on a life changing journey with your patients, and giving them back their sight is truly rewarding.

We have more 5 star Trustpilot reviews than all other national eye surgery providers' combined\* and this is testament to the exceptional care that we provide each and every patient.



Scan the QR Code to  
hear what our patients  
have to say





**Monique Asiedu just left a new 5-star review of Optical Express**

“The best thing I have ever done! The only regret I have is that it took me so long to do it. The recovery time is great, it’s really changed the quality of my life.”

**Mrs Clarke just left a new 5-star review of Optical Express**

“I had my eye surgery one month ago in Optical Express private hospital in Manchester, it was a very good experience from first investigating tests to check up today. I had not realised my eyesight had become so bad until the first day following my operation. Surgeon and all staff are friendly, polite and supportive. I thank them all for giving me a new lease of life and can now look forward to the future.”

**Andy Capp Cutts just left a new 5-star review of Optical Express**

“Hi everyone, I had lens replacement on both eyes on 26th March 2021, the experience from start to finish was truly amazing. The operation which took less than 20 mins for both eyes was let’s say wonderful, I really enjoyed the whole experience, all the staff are polite, helpful, professional and just so comfortable to be around. My eyesight now is fantastic and it has given me more confidence when going out. You will not regret having this done. Oh and it is also needle free and pain free.”

**Mrs Tracy Metcalfe just left a new 5-star review of Optical Express**

“I was made to feel at ease at every stage all my questions were answered and I felt reassured, the staff were all amazing and I would recommend for anyone who is considering any treatment, this has changed my life in ways I couldn’t explain.”

**Lynne McBride just left a new 5-star review of Optical Express**

“The staff at Optical Express are so friendly and informative about the procedure, which in my case was lens replacement. The whole experience was painless and easy and now I feel like I’ve turned the clock back 10 years! I can’t praise them all highly enough.”

**Margarita Ivanova just left a new 5-star review of Optical Express**

“I can’t describe how satisfied I am with everyone at Optical Express, from day one to the day they corrected my vision. I can now read and see without glasses. Highly recommend. Thank you from the bottom of my heart.”



## Your Career Pathway

We are proud to offer our optometrists unparalleled clinical diversity and opportunities for accelerated career development. You will work alongside our expert ophthalmologists and senior optometrists as part of our refractive and cataract surgery offering to patients, meaning you'll be involved in leading edge practices, learning from some of the country's top specialists in clinical eye care. You will be able to offer patients a wider range of clinical solutions than what is possible in many traditional optometry settings. We strive to make a difference to our patients' quality of life. As part of the Optical Express clinical team, our optometrists benefit from the opportunity to develop new skills and grow their clinical confidence. This kind of opportunity just isn't readily available in day to day optometry, but because of Optical Express' industry leading position, we can offer real career progression for our optometrists.

At Optical Express we know our people are our strongest asset and we want to ensure that our dedicated team of clinicians have the resources available to allow them to reach their full potential. Whatever stage you are at in your career, and whatever your ultimate career goals are, we will work with you to help you get there.

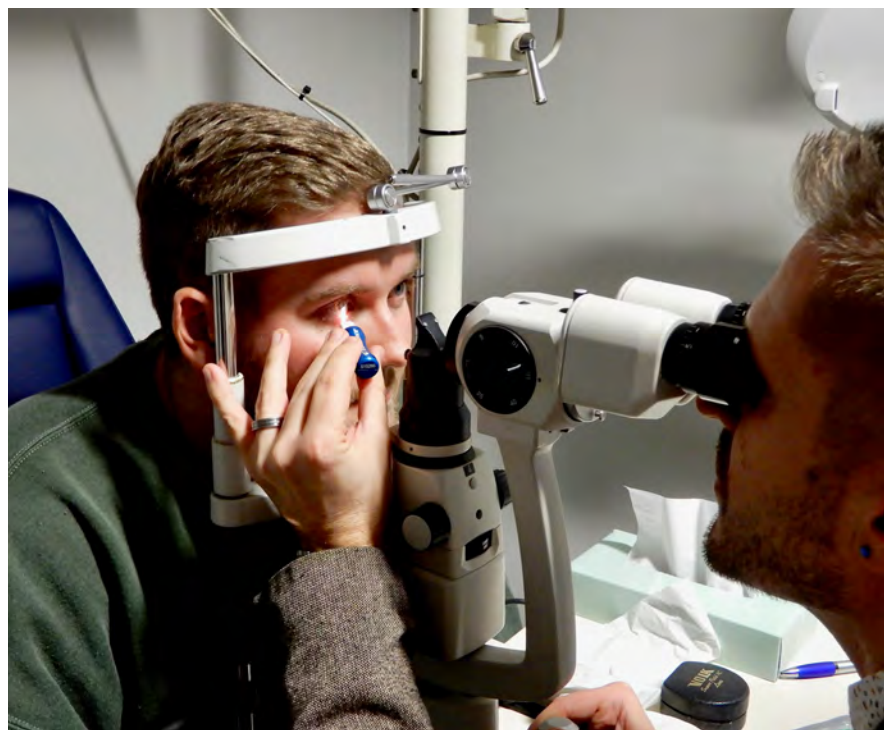
# Optometrist development and career pathway



## OpticalExpress



“We are committed to helping you reach your potential.”





## Unrivalled Training & Support

The optometrists training opportunities at Optical Express are extensive. We want to ensure we enable our optometrists to reach their full potential through comprehensive and ongoing professional development.

We understand that it is important to support our optometrists, which is why they are supported by our surgeons, ophthalmologists and a dedicated clinical support team. We ensure they have access to training, resources and the right tools to develop their skills and knowledge. **We firmly believe that our training opportunities provide a unique opportunity for promotion and progression like no other in our industry.**

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### CPD

We have our own internal programme of CPD events including lectures, workshops and peer review sessions involving colleague optometrists and leading ophthalmic surgeons. This includes specialty points for Independent Prescribing optometrists.

### Specialist Refractive Training

Any optometrist who wishes to undertake a refractive surgery role will be invited to attend a course led by an experienced optometrist specialised in refractive. The intensive, comprehensive, ten-day CPD approved course covers all theoretical and practical elements of the role and takes place at one of our centres of excellence.





## Optometrists Specialised in Refractive and Cataract Care

The range of clinical services that we offer patients means that you will practice real clinical diversity and have the opportunity to develop your skills and expand your clinical knowledge. Optometrists are encouraged to take advantage of what's on offer, work with industry leading technology, enjoy a structured training and development plan and be part of an expert team of clinicians where you will learn and progress.

As the number one provider of laser eye surgery, premium lens surgery and private cataract surgery in the UK and Ireland, we would like all of our optometrists to become specialists in refractive surgery.

Full refractive and cataract surgery training will be provided, overseen by our Clinical Services team and delivered by experienced clinicians: with opportunity to receive your higher qualification in cataract and refractive surgery. With exceptional day-to-day support from a team of skilled professionals, you'll be surrounded by some of the most experienced optometrists and ophthalmologists in the field, ensuring you receive invaluable guidance as you grow your expertise in refractive and cataract care.





## **Clinical Services**

Clinical support and guidance is always on hand for our clinicians via our Clinical Services team. Each and every day our Clinical Services optometrists provide live advice and guidance to colleagues on pre and post-operative case management via an easily accessible always on system.

## **Professional Development**

Our learning and development team work alongside the clinical services team to deliver training and coaching. From your first day they will be on hand to support you throughout your career.



## Independent Prescribing (IP)

At Optical Express, we are committed to providing exceptional professional development opportunities for all our team members. As part of this commitment, we proudly offer our optometrists the chance to gain their Independent Prescribing (IP) qualification. With a unique network of ophthalmic surgeons and IP-qualified optometrists, we are perfectly positioned to support clinical placements and help prepare candidates to qualify.

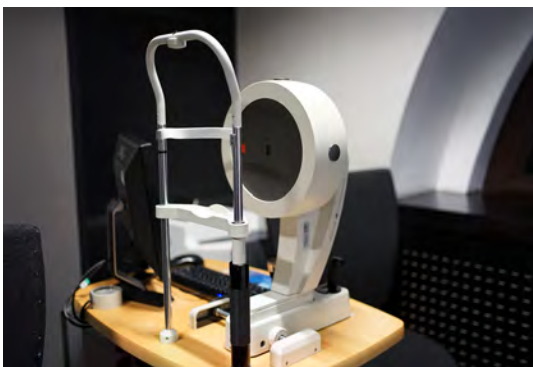
We understand that the role of optometrists is evolving to meet the increasing demands of community shared care and minor eye conditions programmes. By investing in the growth and development of our optometrists, we aim to play a key role in reducing the strain on NHS ophthalmology services while delivering outstanding patient care.

**Every optometrist has the opportunity to gain the IP qualification which is fully supported and funded by Optical Express.**



## Exceptional Technology Exceptional Outcomes

Over £500 million has been invested in our state of the art technology and clinics as part of our commitment to providing each patient with exceptional standards of patient care. As an Optical Express optometrist you will have access to advanced technology including Carl Zeiss and Johnson and Johnson Vision. We continue to invest in and work with industry leading technology to ensure that Optical Express remain at the forefront of leading edge clinical excellence in the ophthalmic industry.



### Oculus - Pentacam

The Pentacam is a high-resolution system that provides crisp images of the anterior segment of the eye (i.e. the cornea, iris and crystalline lens). This sophisticated device provides accurate measurements of the curvature and thickness of the cornea, the anterior chamber depth and assesses opacities in the crystalline lens. From the captured images the device is able to calculate a 3D model of the anterior segment of the eye from up to 138,000 image points.





## **Zeiss - Cirrus 500 OCT**

Optical Coherence Tomography (commonly referred to as an OCT scan) is a device which captures detailed images of the retina. As opposed to fundus photography which captures an image of the retinal surface only, the OCT will capture detailed images of the layers of the retina. In addition to the retina, an OCT can also capture detailed images of the cornea.



## **Zeiss - IOL Master 700 TK Biometer**

This piece of technology captures many biometric measurements of the eye and utilises sophisticated formulas to determine the best lens power. The ZEISS IOL Master 700 can capture 2,000 scans per second. Thanks to its outstanding performance, patients can expect improved visual outcomes after their cataract / RLE procedure.

# Over £500 million has been invested in our state of the art clinics and advanced technology



## **Zeiss - HFA3 Humphrey Visual Field Analyser**

This instrument is the gold standard in perimetry, testing visual fields, which can highlight conditions such as glaucoma.



## **Zeiss - Clarus Wide Angle Fundus Camera**

Fundus photography allows us to capture a high resolution image of the retina. A specialist camera is used to capture the central and peripheral retina, the optic disc and the macula. The Zeiss Clarus Wide Angle Fundus Camera is able to capture clear ultra-widefield images so that your Clinician can view parts of the retina that can't be viewed with standard Fundus photography.



## **Johnson & Johnson Vision - iDesign 2.0**

iDesign is a customised treatment option that corrects vision 25 times more accurately than glasses or contact lenses (0.01 dioptre steps). It is an innovative system which produces a detailed 3D map of the eye to enhance the treatment plan for patients who will undertake a laser vision correction procedure. This diagnostic technology allows for an understanding of eye aberrations that can cause quality of vision symptoms, measurement of pupil size and assessment of the shape of the cornea.



## **Zeiss Lumera Microscope**

The Lumera Dual Scope Microscope gives our surgeons crystal clear visualisation during the cataract procedure and gives them the option of using live OCT images intraoperatively. This means our Intraocular Lens (IOL) surgery is quicker and more precise than ever before. The Dual Scope enables clinicians to observe a procedure being performed by the treating ophthalmic surgeon in live time, with the same view as the treating surgeon themselves.



# Our Vital Statistics

Over  
**99%**  
of patients

**achieve 20/20 vision or better.**

In a study of 190,231 Optical Express patients with the most common prescriptions we treat (excluding those with presbyopia and emmetropia), 99.2% achieved 20/20 vision or better following treatment.

Over  
**£500**  
million

has been  
invested in  
our state of  
the art clinics  
and advanced  
technology.

Over  
**35**  
years

of providing exceptional  
patient eye care, leading to  
improved vision, enhanced  
quality of life, and long-term  
eye health for all our patients.

More  
**5 STAR**  
Trustpilot reviews

**than all other national providers  
combined\*.**

\*Figures are correct as of 01/02/25. For verification visit [www.trustpilot.com](http://www.trustpilot.com)

**99%**  
of patients

**would recommend Optical Express.**

In a survey of 320,659 Optical Express patients, 99% told us they would recommend us to their family and friends.

**100%**  
of RLE patients

**achieve driving standard of vision or better.**

Based on a study of 54,343 Optical Express patients treated, 100% achieved DVLA Class 1 driving standard vision after surgery.

**93%**  
of patients

**Experience quality of life improvement  
after vision correction surgery.**

\*2023 Internal Patient Experience Questionnaire data.



# Optical Express

## Diversity & Inclusion

At Optical Express, diversity and inclusion is extremely important to us. We are committed to maintaining and growing a diverse and inclusive community within our business and we are proud to be an equal opportunity employer.

All qualified applicants will be considered without regard to gender, colour, race, religion, disability, age, gender identity or expression, sexual orientation or nation of origin. We celebrate the diversity of our people and believe that our differences make us a more unified, understanding and caring team and connect us to the communities we serve.

## Take The Next Step

At Optical Express we understand that true success comes from having the very best people working together with one shared vision and goal. We work together, collectively and consistently striving for excellence.

We support each other, respect each other and are committed to a culture of care, trust and integrity. We know that our optometrists play a vital role, they look after our patients throughout their journey with us and they help us change the lives of thousands of patients every day. That is why we are committed to recruiting people who are as passionate about patient care as we are.

By joining Optical Express you will be supported every step of the way and encouraged to reach your full potential. This is your opportunity to join the UK and Ireland's leading provider of laser eye surgery, premium intraocular lens surgery and private cataract surgery. You won't find the variety of clinical work and job satisfaction anywhere else.

### Ready to take the next step?

Our recruitment team are waiting to hear from you.

 [careers@opticalexpress.com](mailto:careers@opticalexpress.com)

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“Join Europe's leading provider of laser eye surgery, premium intraocular lens surgery and private cataract surgery.”

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#OneTeam

It's a wonderful world.  
We'll help you see it that way.



OpticalExpress



# OpticalExpress

Contact us now at



[careers@opticalexpress.com](mailto:careers@opticalexpress.com)



[www.opticalexpresscareers.co.uk](http://www.opticalexpresscareers.co.uk)



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